

Margaret Cropper
1725 K st. #202
Sacramento CA 95811

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For years, I dealt with the two biggest competitors in my area thinking I had no other choice. imagine my delight when my son found Sonic. It seemed that I was on the phone with their so called customer service dept for hours when I received my bill and always hung up frustrated and upset. I am 80 years young and cannot afford the games and rate increases I was incurring, not to mention the anxiety. I was previously on DSL and am grateful I am not anymore. I live on a fixed income and would probably have to give up my service if this action goes through.

Please do what you must to keep our options open.

A happy Sonic customer

Margaret Cropper